

# MYHOME

Welcome to the Tāmaki Housing update



Welcome \ Talofa lava \ Ni hao \ Mālō e Ieiei \ Kia orana \ Maingalarpar \ Kia ora \ Fakalofa Lahi Atu

## Fenchurch complete!

**The latest Tāmaki Housing build on Fenchurch has officially wrapped up, and what a journey it's been!**

This exciting milestone marks the completion of 7 warm, dry houses, as 7 whānau prepare to step into their brand-new homes. We're grateful for the hands, minds, and hearts that brought it all to life. We would love to thank project manager, Corrina Carrucan, and the team at Signature Homes Botany & Manukau for their hard work and dedication getting these homes built safely and ready for new whānau to move into.



## Kia ora and Talofa, everyone!

We hope you're keeping well and warm. It's been a busy time in the Tāmaki Housing space – out in the community, as well as in our offices. We've had a few new faces join our housing team who bring with them a wide range of new skills and experiences to help provide the best service for our housing whānau.

You can read more about our new kaimahi below. In the building space, we're excited to see 7 new homes on Fenchurch are ready! These new builds will provide 7 families with a great home, and we look forward to watching these whānau grow and thrive in the community. With the cooler weather, we encourage you to be safe when heating your homes. Bex, from Fire and Emergency NZ has some good tips on how to 'See a Fire Before It Starts'. Have a read through these helpful tips and share them with your friends and whānau to help keep them safe.

If you've been thinking about whether buying a home might be part of your family's future but don't know where to start, you can view some common questions about the OWN IT programme at [tamakiregeneration.co.nz/regen/ownit/faqs](https://tamakiregeneration.co.nz/regen/ownit/faqs) to see if our programme is right for you.

Being financially ready is a huge part of the journey towards homeownership, and we have dedicated mentors like Anaru, who helps to run our financial capability workshops. Read more about Anaru's mahi in this newsletter and we encourage you to sign up for our next workshops to learn how to manage your money well and

become mortgage ready.

**Scan the QR code to book your spot.**



If your household income is between \$85,000 and \$150,000, or if you live in a home with multiple working family members and your joint household income is between \$150,000 and \$205,000, our OWN IT programme may be a way for you and your whānau to buy a home.

We encourage you to get in touch with the OWN IT team for a friendly chat. Your Tenancy Manager can connect you with a member of the team, otherwise you can send a message to [ownit@tamakiregeneration.co.nz](mailto:ownit@tamakiregeneration.co.nz)

If you're experiencing some tough times, need support or a friendly ear to listen, your Tenancy Manager is there. They will be able to put you in touch with a community group or local organisation to help with wellbeing, food, or budgeting services.

Fa'afetai,

**Daphne Amosa**

**Tāmaki Housing Area Manager**



## Meet the team

### Haare Burke - Service Support & Rehousing Navigator

We're pleased to add another local face to our housing team! Haare Burke has jumped on board to support whānau going through rehousing and backs this kaupapa with her experience as a Social Worker. Her passion for the Tāmaki community makes her a strong fit for this role, combined with her experience in whānau advocacy, crisis intervention and community support. Haare's lived experience, cultural understanding, and dedication to community wellbeing positions her as a compassionate and effective advocate who will make a lasting impact in the housing space.



### Monique Edmonds - Service Support and Rehousing Navigator

Monique Edmonds also joins us as a Service Support and Rehousing Navigator to support our housing whānau. As an experienced Health Advocate, she has worked to provide safety and well-being for family violence victim-survivors in Central Auckland communities. Impressively, Monique spent eight years in the New Zealand Army as a Medic where she provided critical medical support, ensuring fast response to injuries and emergencies. Her adaptability, strong relationship-building skills, and commitment to holistic whānau support, shows she is well-equipped to make a meaningful contribution to this role.



### Piu Pritchard - Tenancy Manager

As a new member of the tenancy management team, Piu joins us as an experienced youth worker supporting tamariki and rangatahi in high-needs situations - particularly in emergency and outreach services for families dealing with crisis. His dedication to youth and family support positions him as a strong advocate and voice for those in need. He is most passionate about helping young people develop new skills, build a positive sense of identity, and engage successfully in education and community life.



## Tāmaki Housing tenant Facebook page

If you or a member of your household have access to Facebook, we encourage you to join the Tāmaki Housing Hapori page to keep up to date with neighbourhood news and events.

**Scan the QR CODE** below to request to join the private Facebook page where you'll be asked a few questions. Once we can confirm your identity as a tenant, we'll approve your request to join.



## All the best Sharma!

We wish Sharma Apiata (Ngāpuhi, Te Arawa, Atiu and Aitutaki) all the best as she moves on from her role as Tenancy Manager.

Sharma says, "I absolutely enjoyed my time as a Tenancy Manager, but I'm excited to continue serving the Tāmaki community in a different way. I love my community, and I love that I get to serve the very people that helped raise me to become the person I am today."

# Living well in your home Fire prevention starts with you!



**Winter Fire Safety: See a fire before it starts. Stay safe this winter with a fresh perspective on fire prevention.**

Here are five simple steps to protect your home and whānau this winter:

**Appliances:** As the colder months set in, Fire and Emergency New Zealand sees a sharp rise in house fires - many are preventable. Some common problems are heating appliances like electric blankets, heaters, and clothes dryers.

**Check the heat before you sleep.** Before plugging in your electric blanket for the season, check for hotspots or damage.

**A metre from the heater.** Keep furniture, curtains, and clothing at least one metre away from heaters.

**A clean dryer avoids fire.** Clear the lint filter before every use to reduce the risk of overheating.

**Fireplace:** All of our homes have a heat pump installed as the safest way to keep warm but if you are using an open fire, here are ways to keep safe:

**Cool ash before you stash.** Always dispose of ashes in a metal bucket, doused with water, and never in plastic bins.

**Chimney alright before first light?** Make sure your chimney is cleaned and inspected before lighting your first fire.

Winter is a time to stay warm, not worry. Let's work together to keep our homes safe - see the risks, take action, and prevent fires before they begin. For more tips and resources, visit [fireandemergency.nz](http://fireandemergency.nz)

**Heat Pump Care Use:** Give us a call if you are having issues with your heat pump. You can also visit our website at [www.tamakihousing.co.nz](http://www.tamakihousing.co.nz) for tips on how to operate your heat pump efficiently.

## Tenant survey and feedback changes

Our aim is to provide you with great service and help you to live well in your home.

As part of making it easier for you to tell us how we are doing, we are making some changes to the way we carry out our tenant surveys. Starting soon, we will be sending out a short survey to randomly selected households. If you get a survey form from us, please complete this and send it back to us. This will help us to improve the way we deliver services to you and your whānau.

Your answers to the survey will not affect your tenancy in any way. We will also be trialling a new feedback form as part of doing any repairs you need at your home. If you get one of these, please fill it out and post it back to us (free post), or scan the QR code that will be on the form.



## Garden Photos

We have shared some beautiful photos of tenant gardens on our Tāmaki Regeneration social pages and have enjoyed highlighting the skilled gardeners that have created and nurtured these spaces. If you have a special garden you would love us to feature, please feel free to get in touch and we can visit you to capture some photos.





## Financial Workshops Empower Whānau on the Path to Homeownership



**According to financial mentor Anaru Ah Kew (Waikato and Ngāi Tahu iwi) the journey to homeownership through the OWN IT programme is more than owning a home, the rewards are life changing. OWN IT is for first-time homebuyers whose household earns between \$85,000–\$150,000, with this increased to \$205,000 for multi-generational households.**

As one of the mentors behind the OWN IT Financial Workshops and a homeowner himself, Anaru understands firsthand the freedom and opportunities it has provided for his whānau.

“A home represents hope and intergenerational wealth. Financial literacy is about having mana over your money, and the programme, delivered in four online sessions over four weeks, covers a wide range of topics, from understanding the economy and housing market to managing debt and savings.”

These workshops provide whānau with the knowledge and confidence to take control of their financial futures, one step at a time. Even if participants don't end up purchasing a home immediately, the knowledge and skills they gain through the workshops are invaluable. Families also have access to one-on-one financial mentors to help support whānau—whatever their end goal is. Anaru says the workshops are more than just financial education; they are a beacon of hope.

“We don't give financial advice; we provide knowledge—what we call financial well-being. It's about helping

whānau understand the basics so they can make the best decisions about their future.”

“We get a lot of people that say, ‘I wish I knew this when I was younger.’ It's just about unlocking the information and showing that you don't have to be super academic to understand this.” The workshops emphasise the importance of long-term thinking—a belief captured in the name Akarara Mamao.

“It's a Cook Islands Māori term that means ‘to look beyond,’” he says. “In the world of money and financial well-being, it's easy to get stuck in the now. But we need to have our eyes beyond the horizon, planning ahead for our future.”

“I've seen whānau coming into these workshops with hundreds of thousands in debt, but it's about starting the process, taking those first steps. Everyone's situation is different, it's about putting one foot in front of the other,” Anaru says.

“It's a journey, and we're here to support them every step of the way. Whānau might walk away with a better understanding of how to manage their money, reduce debt, or maximise their KiwiSaver benefits. That knowledge is powerful.”

Visit our website at:

**[tamakiregeneration.co.nz/regen/ownit/am-i-eligible](https://tamakiregeneration.co.nz/regen/ownit/am-i-eligible)**  
for more info or send a message to the OWN IT team at:  
**[ownit@tamakiregeneration.co.nz](mailto:ownit@tamakiregeneration.co.nz)**.

## Come and talk to us

Pop into either of our offices in Glen Innes or Panmure or call us for free on **0800 521 555** if you need something fixed or have any issues or questions about your home or tenancy.

Visit **[tamakihousing.co.nz](https://tamakihousing.co.nz)**  
for more information.

